

## August at a Glance:



## August 2004 Monthly Report

### Fixed Route:

Passenger Total: **159,370**  
*Compared to Aug. 03: 133,363*

Revenue Miles: **47,792**  
*Compared to Aug. 03: 43,712*

Revenue Hours: **4,676.25**  
*Compared to Aug. 03: 4,087*

### BT Access:

Total Passenger Trips: **846**

Total Passenger Served: **60**

### Maintenance:

12 State Inspections  
Performed

28 Scheduled and 45 Non-  
schedule Maintenance  
Activities Performed

9 Detailed Cleanings

### Operations:

13 New operators were hired  
during the month

6 Operators received their  
CDL

2 Operations Assistant were  
hired and trained

### Customer Service:

1,320 Customer contacts via  
phone or email

### Up Coming Events:

Sept. 11	VT vs. W. Michigan
Sept. 16	Safety Meeting
Sept. 18	VT vs. Duke
Sept. 19	Safety Meeting
Sept. 25	VT vs. N.C. State

Oct. 2	VT vs. W VA
Oct. 16	VT vs. Florida A&M

Once again Blacksburg Transit is hitting the pavement to offer park and ride service to Hokie fans during Virginia Tech home football games. In order to meet the rising demands of Virginia Tech football fans, Blacksburg Transit is offering a "Park and Ride" alternative to football patrons. Service will run every 15 minutes directly to Lane Stadium. With service starting approximately two hours before game time and two hours after the game. In cooperation, the Montgomery County Public Schools, Town of Blacksburg and Virginia Tech have set aside the following locations as Public Parking lots:

- **Blacksburg High School** (Patrick Henry Drive): parking \$5.00 per vehicle, shuttle service to stadium
- **New Middle School** (Price's Fork Rd): parking \$5.00 per vehicle, shuttles service to stadium
- **Special Needs Parking**-Campus Upper Stanger Lot (Stanger Road): \$5.00 per vehicle, *token required to ride shuttles to stadium*
- **Gilbert Linkous Elementary** (Tom's Creek Road): \$5.00 per vehicle, Use Tom's Creek A route fare free
- **Harding Elementary** (Harding Eve): parking \$5.00 per vehicle, **no shuttles**, (stadium is within walking distance)
- **Old Middle School** (South Main Street): parking \$5.00 per vehicle, **no shuttles** (stadium is within walking distance)
- **Margaret Beeks Elementary School** (Airport Road): parking \$5.00 per vehicle, **no shuttles** (stadium is within walking distance)
- **Harrell Street Parking Lot** (Harrell Street & Miller): \$15.00 per vehicle, **no shuttles** (stadium is within walking distance) sponsored by the Blacksburg Museum Committee
- **Lower Town Municipal Building lot** (Draper & Washington Street): \$15.00 per vehicle, **no shuttles**, (stadium is within walking distance) sponsored by the Blacksburg Museum Committee
- **Kent Square Parking Garage**: Opening Fall 2004, Fee TBD, **no shuttles**, (stadium is within walking distance)

Operations supervisors spent the week of the 16<sup>th</sup> in Smith System Instructor training. The Smith System is a driver training technique that stresses safety by building a "space cushion" around the vehicle. It is used by many well-known organizations such as the US Postal Service, UPS, Roadway, and Johnson & Johnson. Organizations using the Smith System report as much as a 50% reduction in their accident rates and a 10%-12% reduction in fuel costs. The supervisors have already begun working the Smith System into the existing training program and plan to make the Smith System a required part of all operators' training.